

EMPOLIS – THE COMPANY

empolis, The Information Logistics Company, offers enterprise content and knowledge management solutions for company-wide information logistics and for improving business processes.

empolis' core competencies are information management, service management, product & catalog management and media management.

- Information management covers intelligent and personalised information access as well as maximum efficiency and effectiveness when searching and navigating, analysing, sorting and linking information and when creating new content.
- Service Management deals with the automating of each phase of the service lifecycle: from efficient creation and publication of technical documentation via intelligent problem solving in call centres and telephone service down to the systematic diagnosis and problem solving by customer services on site.
- Product & Catalog Management looks at solutions for automated catalog and media production. A media-independent management of product information allows for the integration of all sales and communication channels.
- Media Management enables the creation, management and distribution of digital content (documents, audio, video, tv) via internet, iTV or mobile.

empolis consistently relies on open standards, such as XML, Java or OWL and RDF. For many years, empolis has been participating in international public research and development projects. empolis thereby promotes the distribution of core technologies and pioneers new technology in specific application areas.

As a full service supplier, empolis delivers everything from consulting, design and creation to implementation of solutions – from a single source.

empolis is an arvato AG subsidiary. arvato is the international media and communications service supplier within the Bertelsmann group and therefore belongs to a unique network of over 270 companies in 37 countries. Among them are printing companies, data storage media manufacturers, logistics and IT service organisations. empolis employs 200 people in Germany and Poland.